

Hans de Wit

From: <jack.f@rollabind.com>
To: "Hans de Wit" <pc@printer.ca>
Sent: Wednesday, February 20, 2008 4:10 PM
Subject: Re: Status of Rollabind Products for Canadian-Printers.ca Inc.

Dear Hans

I'm sorry about the rest of your order, I had an emergency and I'm not in the USA today, I'm in and out for the last tree weeks, my mother in law had a very difficult surgery. I was in the understanding that the rest of the order was shipped to you beside the PBS 3000, which still is in customs waiting for some documentation from another supplier, the machines came in a consolidate shipment and until they don't have all the complete documentation they don't release any product.

Again sorry for these problem, I will give you and update tomorrow. tomorrow

Jack

Sent from my Verizon Wireless BlackBerry

-----Original Message-----

From: "Hans de Wit" <pc@printer.ca>

Date: Wed, 20 Feb 2008 07:03:55

To:<jack.f@rollabind.com>

Cc:<legal.department@printer.ca>

Subject: Status of Rollabind Products for Canadian-Printers.ca Inc.

Without Prejudice

It has now been 30 days since you told me the machine was in customs and should be out in a few days. Almost any story you come up with is now hindsight, We still have backorders on rollabind disks and other products, that being almost 3 months, means that having the parts and assembly is all that is required is also a non-truth.

Please, if it is at all possible, try the truth for a change and perhaps you should send me back the money that you took from me, without telling me that you were not going to deliver. At this point either send me back my money for the products NOT shipped, or ship the product. It's paid for and it is mine to seize if required.

You had stated that other websites that claim you do not deliver product, was in the past. I am very sorry to advise you that I am sure that is also NOT true as I am in the present and you are not delivering product as promised.

S.J. (Hans) de Wit
 President and CEO
 Canadian-Printers.ca Inc.
 (905) 664-2655

----- Original Message -----

From: <jack.f@rollabind.com>
 To: "Hans de Wit" <pc@printer.ca>
 Sent: Monday, January 21, 2008 3:09 PM
 Subject: Re: Flights to Canada

> Dear Hans

> Thank you for the information everything is working well know

> I have a very strong cold, I will call you tomorrow

> Jack

> Sent from my Verizon Wireless BlackBerry

>

> -----Original Message-----

> From: "Hans de Wit" <pc@printer.ca>

>

> Date: Mon, 21 Jan 2008 13:32:21

> To:"Jack Feldman" <jack.f@rollabind.com>

> Subject: Re: Flights to Canada

>

>

> I tried calling you this morning but your phones and fax lines have a
> recording that states your numbers have been disconnected. I also tried the
> 1-800 number which transfers to the others numbers and gives me the same
> recording.

> Call me at 905-664-2655

> Thanks

> Hans

> ----- Original Message -----

> From: "Jack Feldman" <jack.f@rollabind.com>

> To: "Hans de Wit" <pc@printer.ca>

> Sent: Wednesday, January 16, 2008 2:36 PM

> Subject: RE: Flights to Canada

>> Dear Hans:

>> Sorry for the misunderstanding about the trip.

>> 1. I will be sure that next shipment will go seal and with the proper
>> information.

>> 2. Related the shapes of greens, sometime the color for the discs; when
>> they

>> get mixed with the ABS has a variation from one batch to another when
>> they

>> get produce; I can replace the one you don't like and in the future will
>> be

>> consistence with the products (my computer has some problems last week
>> and

>> I
>> don't find the attachment of the two colors disc), can you sent it to me
>> again.

>> 3. Production is working on the remaining of your order, will be ship, by
>> the end of the week.

>> 4.The other equipments in back order, the PBS 1500 has a problem with the
>> cutters, they don't punch clean; I didn't want to send them to you like

>> this, the PBS 3000 will be deliver to us next week and after clear
>> customs

>> I
>> will ship to you.

>> Best regards:

>> Jack Feldman

>> Founder

>> 888-972-4004

>> 954-771-0028 (phone)

>> 954-771-0034 (fax)

>> jack.f@rollabind.com

>> www.rollabind.com

>> -----Original Message-----

>> From: Hans de Wit [mailto:pc@printer.ca]

>> Sent: Tuesday, January 15, 2008 7:11 PM

>> To: jack.f@rollabind.com

>> Subject: Re: Flights to Canada

>> February is fine. And yes you had tentatively booked Jan 15th. But you
>> did

>> not confirm and/or advise that there was a change.

>> Yes I got the shipment -

>> 1 - it was overweight - was about 50-60lbs.

>> 2 - Bags of discs were loosely thrown in and about half of them burst
>> making

>> it a carton of mixed disks that we have to now sort.

>> 3 - As before there are NO itemized packing slips.

>> 4 - The invoice does NOT reflect the actual shipment hence I paid duty
>> and

>> GST on an inaccurate amount.

>> 5 - Can you ensure that any future custom invoices actually match the
 >> product shipped and an itemized packing slip that our receiving
 >> department
 >> can actually check off would be really nice. They tend to bitch back
 >> there
 >> when I ask them to write it out themselves. Also nothing to check against
 >> doesn't help to check if something is missing.
 >>
 >> As requested before - please advise on the following
 >> - One of my last emails linked to a photograph showing you the different
 >> shades of green. Have received no reply or comment
 >> - You have also not replied as to the status of the 2 equipment items.
 >> - Lots of stuff is also still on backorder. Still no detailed delivery
 >> schedule as requested
 >> - Are these replies forthcoming - or do we just don't know?

>> Thanks
 >> Hans

>> ----- Original Message -----
 >> From: <jack.f@rollabind.com>
 >> To: "Hans de Wit" <pc@printer.ca>
 >> Sent: Tuesday, January 15, 2008 6:25 PM
 >> Subject: Re: Flights to Canada

>>> Dear Hans
 >>> I was in a meeting almost all day long
 >>> Sorry for not response before.
 >>> I don't think that we define the appointment. My intention is to see you
 >>> soon. Is February good for you?
 >>> Did you get the new shipment?
 >>> Best regards
 >>> Jack

>>> Sent from my Verizon Wireless BlackBerry

>>> -----Original Message-----
 >>> From: "Hans de Wit" <pc@printer.ca>
 >>> Date: Tue, 15 Jan 2008 15:10:20
 >>> To: "Jack Feldman" <jack.f@rollabind.com>
 >>> Subject: Re: Flights to Canada

>>> Assume this is on your blackberry
 >>> The 15th is almost over, and I won't wait any longer for lunch. I assume
 >>> that your trip was cancelled. Or are you just late.

>>> Thanks
 >>> Hans

>>> ----- Original Message -----
 >>> From: Jack
 >>> Feldman <<mailto:jack.f@rollabind.com>>
 >>> To: 'Hans de Wit' <<mailto:pc@printer.ca>>
 >>> Sent: Thursday, December 13, 2007 2:47 PM
 >>> Subject: RE: Flights to Canada

>>> Thank you for the information.

>>> Jack Feldman
 >>> Founder

>>> 888-972-4004
 >>> 954-771-0028 (phone)
 >>> 954-771-0034 (fax)
 >>> <<mailto:jack.f@rollabind.com>> jack.f@rollabind.com

>>> <<http://www.rollabind.com>> www.rollabind.com

>>>

>>>

>>>

>>>

>>> -----

>>>

>>> From: Hans de Wit [mailto:pc@printer.ca]

>>> Sent: Thursday, December 13, 2007 10:50 AM

>>> To: jack.f@rollabind.com

>>> Subject: Flights to Canada

>>>

>>>

>>> As we are in the Niagara Wine belt of Ontario, you may find it easier

>>> and

>>> cheaper to fly into Buffalo. It is actually closer than Toronto, but you

>>> may have some wait at the border crossing into Canada.

>>>

>>>

>>>

>>> FIY

>>>

>>> Hans

>>>

>>>

>>

>>

>

>