

Hans de Wit

From: "Jack Feldman" <jack.f@rollabind.com>
To: "Hans de Wit" <pc@printer.ca>
Sent: Wednesday, January 16, 2008 3:36 PM
Subject: RE: Flights to Canada

Dear Hans:

Sorry for the misunderstanding about the trip.

1. I will be sure that next shipment will go seal and with the proper information.
2. Related the shapes of greens, sometime the color for the discs; when they get mixed with the ABS has a variation from one batch to another when they get produce; I can replace the one you don't like and in the future will be consistence with the products (my computer has some problems last week and I don't find the attachment of the two colors disc), can you sent it to me again.
3. Production is working on the remaining of your order, will be ship, by the end of the week.
4. The other equipments in back order, the PBS 1500 has a problem with the cutters, they don't punch clean; I didn't want to send them to you like this, the PBS 3000 will be deliver to us next week and after clear customs I will ship to you.

Best regards:

Jack Feldman
 Founder

888-972-4004
 954-771-0028 (phone)
 954-771-0034 (fax)
jack.f@rollabind.com
www.rollabind.com

-----Original Message-----

From: Hans de Wit [mailto:pc@printer.ca]
Sent: Tuesday, January 15, 2008 7:11 PM
To: jack.f@rollabind.com
Subject: Re: Flights to Canada

February is fine. And yes you had tentatively booked Jan 15th. But you did not confirm and/or advise that there was a change.

Yes I got the shipment -

- 1 - it was overweight - was about 50-60lbs.
- 2 - Bags of discs were loosely thrown in and about half of them burst making

it a carton of mixed disks that we have to now sort.

- 3 - As before there are NO itemized packing slips.
- 4 - The invoice does NOT reflect the actual shipment hence I paid duty and GST on an inaccurate amount.
- 5 - Can you ensure that any future custom invoices actually match the product shipped and an itemized packing slip that our receiving department can actually check off would be really nice. They tend to bitch back there when I ask them to write it out themselves. Also nothing to check against doesn't help to check if something is missing.

As requested before - please advise on the following

- One of my last emails linked to a photograph showing you the different shades of green. Have received no reply or comment
- You have also not replied as to the status of the 2 equipment items.
- Lots of stuff is also still on backorder. Still no detailed delivery schedule as requested
- Are these replies forthcoming - or do we just don't know?

Thanks
 Hans

----- Original Message -----

From: <jack.f@rollabind.com>
 To: "Hans de Wit" <pc@printer.ca>
 Sent: Tuesday, January 15, 2008 6:25 PM
 Subject: Re: Flights to Canada

> Dear Hans
 > I was in a meeting almost all day long
 > Sorry for not response before.
 > I don't think that we define the appointment. Mi intention is to see you
 > soon. Is February good for you?
 > Did you got the new shipment?
 > Best regards
 > Jack

> Sent from my Verizon Wireless BlackBerry

> -----Original Message-----

> From: "Hans de Wit" <pc@printer.ca>

> Date: Tue, 15 Jan 2008 15:10:20

> To: "Jack Feldman" <jack.f@rollabind.com>

> Subject: Re: Flights to Canada

> Assume this is on your blackberry
 > The 15th is almost over, and I won't wait any longer for lunch. I assume
 > that your trip was cancelled. Or are you just late.

> Thanks

> Hans

> ----- Original Message -----

> From: Jack

> Feldman <<mailto:jack.f@rollabind.com>>

> To: 'Hans de Wit' <<mailto:pc@printer.ca>>

> Sent: Thursday, December 13, 2007 2:47 PM

> Subject: RE: Flights to Canada

> Thank you for the information.

> Jack Feldman

> Founder

> 888-972-4004

> 954-771-0028 (phone)

> 954-771-0034 (fax)

> <<mailto:jack.f@rollabind.com>> jack.f@rollabind.com

> <<http://www.rollabind.com>> www.rollabind.com

> -----
 > From: Hans de Wit [<mailto:pc@printer.ca>]

> Sent: Thursday, December 13, 2007 10:50 AM

> To: jack.f@rollabind.com

> Subject: Flights to Canada

> As we are in the Niagara Wine belt of Ontario, you may find it easier and
 > cheaper to fly into Buffalo. It is actually closer than Toronto, but you
 > may have some wait at the border crossing into Canada.

> FIY

> Hans

>
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