

**Hans de Wit**

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**From:** "Hans de Wit" <pc@printer.ca>  
**To:** <jack.f@rollabind.com>  
**Sent:** Monday, March 03, 2008 7:48 AM  
**Subject:** Re: Status of Rollabind Products for Canadian-Printers.ca Inc.

Still have not heard from you. If you are unable to ship. please return cheque.

Hans

----- Original Message -----

From: <jack.f@rollabind.com>  
 To: "Hans de Wit" <pc@printer.ca>  
 Sent: Wednesday, February 20, 2008 3:10 PM  
 Subject: Re: Status of Rollabind Products for Canadian-Printers.ca Inc.

> Dear Hans  
 > I'm sorry about the rest of your order, I had an emergency and I'm not in  
 > the USA today, I'm in and out for the last tree weeks, my mother in law  
 > had a very difficult surgery. I was in the understanding that the rest of  
 > the order was shipped to you beside the PBS 3000, which still is in  
 > customs waiting for some documentation from another supplier, the machines  
 > came in a consolidate shipment and until they don't have all the complete  
 > documentation they don't release any product.  
 > Again sorry for these problem, I will give you and update tomorrow.  
 > tomorrow  
 > Jack  
 > Sent from my Verizon Wireless BlackBerry

> -----Original Message-----

> From: "Hans de Wit" <pc@printer.ca>  
 >  
 > Date: Wed, 20 Feb 2008 07:03:55  
 > To: <jack.f@rollabind.com>  
 > Cc: <legal.department@printer.ca>  
 > Subject: Status of Rollabind Products for Canadian-Printers.ca Inc.

> Without Prejudice

> It has now been 30 days since you told me the machine was in customs and  
 > should be out in a few days. Almost any story you come up with is now  
 > hindsight, We still have backorders on rollabind disks and other products,  
 > that being almost 3 months, means that having the parts and assembly is  
 > all  
 > that is required is also a non-truth.

> Please, if it is at all possible, try the truth for a change and perhaps  
 > you  
 > should send me back the money that you took from me, without telling me  
 > that  
 > you were not going to deliver. At this point either send me back my money  
 > for the products NOT shipped, or ship the product. It's paid for and it  
 > is  
 > mine to seize if required.

> You had stated that other websites that claim you do not deliver product,  
 > was in the past. I am very sorry to advise you that I am sure that is also  
 > NOT true as I am in the present and you are not delivering product as  
 > promised.

> S.J. (Hans) de Wit  
 > President and CEO  
 > Canadian-Printers.ca Inc.  
 > (905) 664-2655

>  
 > ----- Original Message -----  
 > From: <[jack.f@rollabind.com](mailto:jack.f@rollabind.com)>  
 > To: "Hans de Wit" <[pc@printer.ca](mailto:pc@printer.ca)>  
 > Sent: Monday, January 21, 2008 3:09 PM  
 > Subject: Re: Flights to Canada

>> Dear Hans  
 >> Thank you for the information everything is working well know  
 >> I have a very strong cold, I will call you tomorrow  
 >> Jack  
 >> Sent from my Verizon Wireless BlackBerry

>> -----Original Message-----  
 >> From: "Hans de Wit" <[pc@printer.ca](mailto:pc@printer.ca)>  
 >>  
 >> Date: Mon, 21 Jan 2008 13:32:21  
 >> To: "Jack Feldman" <[jack.f@rollabind.com](mailto:jack.f@rollabind.com)>  
 >> Subject: Re: Flights to Canada

>> I tried calling you this morning but your phones and fax lines have a  
 >> recording that states your numbers have been disconnected. I also tried  
 >> the  
 >> 1-800 number which transfers to the others numbers and gives me the same  
 >> recording.

>> Call me at 905-664-2655  
 >> Thanks  
 >> Hans

>> ----- Original Message -----  
 >> From: "Jack Feldman" <[jack.f@rollabind.com](mailto:jack.f@rollabind.com)>  
 >> To: "Hans de Wit" <[pc@printer.ca](mailto:pc@printer.ca)>  
 >> Sent: Wednesday, January 16, 2008 2:36 PM  
 >> Subject: RE: Flights to Canada

>>> Dear Hans:  
 >>>  
 >>> Sorry for the misunderstanding about the trip.  
 >>> 1. I will be sure that next shipment will go seal and with the proper  
 >>> information.  
 >>> 2. Related the shapes of greens, sometime the color for the discs; when  
 >>> they  
 >>> get mixed with the ABS has a variation from one batch to another when  
 >>> they  
 >>> get produce; I can replace the one you don't like and in the future will  
 >>> be  
 >>> consistence with the products (my computer has some problems last week  
 >>> and  
 >>> I  
 >>> don't find the attachment of the two colors disc), can you sent it to me  
 >>> again.  
 >>> 3. Production is working on the remaining of your order, will be ship,  
 >>> by  
 >>> the end of the week.  
 >>> 4.The other equipments in back order, the PBS 1500 has a problem with  
 >>> the  
 >>> cutters, they don't punch clean; I didn't want to send them to you like  
 >>> this, the PBS 3000 will be deliver to us next week and after clear  
 >>> customs  
 >>> I  
 >>> will ship to you.  
 >>> Best regards:

>>> Jack Feldman  
 >>> Founder  
 >>>  
 >>> 888-972-4004  
 >>> 954-771-0028 (phone)

>>> 954-771-0034 (fax)  
 >>> [jack.f@rollabind.com](mailto:jack.f@rollabind.com)  
 >>> [www.rollabind.com](http://www.rollabind.com)

>>> -----Original Message-----

>>> From: Hans de Wit [mailto:[pc@printer.ca](mailto:pc@printer.ca)]  
 >>> Sent: Tuesday, January 15, 2008 7:11 PM  
 >>> To: [jack.f@rollabind.com](mailto:jack.f@rollabind.com)  
 >>> Subject: Re: Flights to Canada

>>> February is fine. And yes you had tentatively booked Jan 15th. But you  
 >>> did  
 >>> not confirm and/or advise that there was a change.

>>> Yes I got the shipment -  
 >>> 1 - it was overweight - was about 50-60lbs.  
 >>> 2 - Bags of discs were loosely thrown in and about half of them burst  
 >>> making  
 >>> it a carton of mixed disks that we have to now sort.  
 >>> 3 - As before there are NO itemized packing slips.  
 >>> 4 - The invoice does NOT reflect the actual shipment hence I paid duty  
 >>> and  
 >>> GST on an inaccurate amount.  
 >>> 5 - Can you ensure that any future custom invoices actually match the  
 >>> product shipped and an itemized packing slip that our receiving  
 >>> department  
 >>> can actually check off would be really nice. They tend to bitch back  
 >>> there  
 >>> when I ask them to write it out themselves. Also nothing to check  
 >>> against  
 >>> doesn't help to check if something is missing.

>>> As requested before - please advise on the following  
 >>> - One of my last emails linked to a photograph showing you the different  
 >>> shades of green. Have received no reply or comment  
 >>> - You have also not replied as to the status of the 2 equipment items.  
 >>> - Lots of stuff is also still on backorder. Still no detailed delivery  
 >>> schedule as requested  
 >>> - Are these replies forthcoming - or do we just don't know?

>>> Thanks  
 >>> Hans

>>> ----- Original Message -----

>>> From: <[jack.f@rollabind.com](mailto:jack.f@rollabind.com)>  
 >>> To: "Hans de Wit" <[pc@printer.ca](mailto:pc@printer.ca)>  
 >>> Sent: Tuesday, January 15, 2008 6:25 PM  
 >>> Subject: Re: Flights to Canada

>>>> Dear Hans  
 >>>> I was in a meeting almost all day long  
 >>>> Sorry for not response before.  
 >>>> I don't think that we define the appointment. My intention is to see  
 >>>> you  
 >>>> soon. Is February good for you?  
 >>>> Did you get the new shipment?  
 >>>> Best regards  
 >>>> Jack

>>>> Sent from my Verizon Wireless BlackBerry

>>>> -----Original Message-----

>>>> From: "Hans de Wit" <[pc@printer.ca](mailto:pc@printer.ca)>  
 >>>> Date: Tue, 15 Jan 2008 15:10:20  
 >>>> To: "Jack Feldman" <[jack.f@rollabind.com](mailto:jack.f@rollabind.com)>  
 >>>> Subject: Re: Flights to Canada

>>>> Assume this is on your blackberry  
 >>>> The 15th is almost over, and I won't wait any longer for lunch. I

