

Hans de Wit

From: "Hans de Wit" <pc@printer.ca>
To: <jack.f@rollabind.com>
Sent: Monday, February 25, 2008 8:13 AM
Subject: Re: Status of Rollabind Products for Canadian-Printers.ca Inc.

Tomorrow has come and gone.

Can you not just do what you promise.

Advise

Hans

----- Original Message -----

From: <jack.f@rollabind.com>
To: "Hans de Wit" <pc@printer.ca>
Sent: Wednesday, February 20, 2008 3:10 PM
Subject: Re: Status of Rollabind Products for Canadian-Printers.ca Inc.

> Dear Hans
 > I'm sorry about the rest of your order, I had an emergency and I'm not in
 > the USA today, I'm in and out for the last tree weeks, my mother in law
 > had a very difficult surgery. I was in the understanding that the rest of
 > the order was shipped to you beside the PBS 3000, which still is in
 > customs waiting for some documentation from another supplier, the machines
 > came in a consolidate shipment and until they don't have all the complete
 > documentation they don't release any product.
 > Again sorry for these problem, I will give you and update tomorrow.
 > tomorrow
 > Jack

> Sent from my Verizon Wireless BlackBerry

> -----Original Message-----

> **From:** "Hans de Wit" <pc@printer.ca>
 >
 > **Date:** Wed, 20 Feb 2008 07:03:55
 > **To:** <jack.f@rollabind.com>
 > **Cc:** <legal.department@printer.ca>
 > **Subject:** Status of Rollabind Products for Canadian-Printers.ca Inc.

> Without Prejudice

> It has now been 30 days since you told me the machine was in customs and
 > should be out in a few days. Almost any story you come up with is now
 > hindsight, We still have backorders on rollabind disks and other products,
 > that being almost 3 months, means that having the parts and assembly is
 > all
 > that is required is also a non-truth.

> Please, if it is at all possible, try the truth for a change and perhaps
 > you
 > should send me back the money that you took from me, without telling me
 > that
 > you were not going to deliver. At this point either send me back my money
 > for the products NOT shipped, or ship the product. It's paid for and it
 > is
 > mine to seize if required.

> You had stated that other websites that claim you do not deliver product,
 > was in the past. I am very sorry to advise you that I am sure that is also
 > NOT true as I am in the present and you are not delivering product as
 > promised.

> S.J. (Hans) de Wit
 > President and CEO
 > Canadian-Printers.ca Inc.
 > (905) 664-2655

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 > ----- Original Message -----
 > From: <jack.f@rollabind.com>
 > To: "Hans de Wit" <pc@printer.ca>
 > Sent: Monday, January 21, 2008 3:09 PM
 > Subject: Re: Flights to Canada

>> Dear Hans
 >> Thank you for the information everything is working well know
 >> I have a very strong cold, I will call you tomorrow
 >> Jack
 >> Sent from my Verizon Wireless BlackBerry

>> -----Original Message-----
 >> From: "Hans de Wit" <pc@printer.ca>
 >>
 >> Date: Mon, 21 Jan 2008 13:32:21
 >> To:"Jack Feldman" <jack.f@rollabind.com>
 >> Subject: Re: Flights to Canada

>>> I tried calling you this morning but your phones and fax lines have a
 >>> recording that states your numbers have been disconnected. I also tried
 >>> the
 >>> 1-800 number which transfers to the others numbers and gives me the same
 >>> recording.

>>> Call me at 905-664-2655
 >>> Thanks
 >>> Hans

>> ----- Original Message -----
 >> From: "Jack Feldman" <jack.f@rollabind.com>
 >> To: "Hans de Wit" <pc@printer.ca>
 >> Sent: Wednesday, January 16, 2008 2:36 PM
 >> Subject: RE: Flights to Canada

>>>> Dear Hans:
 >>>>
 >>>> Sorry for the misunderstanding about the trip.
 >>>> 1. I will be sure that next shipment will go seal and with the proper
 >>>> information.
 >>>> 2. Related the shapes of greens, sometime the color for the discs; when
 >>>> they
 >>>> get mixed with the ABS has a variation from one batch to another when
 >>>> they
 >>>> get produce; I can replace the one you don't like and in the future will
 >>>> be
 >>>> consistence with the products (my computer has some problems last week
 >>>> and
 >>>> I
 >>>> don't find the attachment of the two colors disc), can you sent it to me
 >>>> again.
 >>>> 3. Production is working on the remaining of your order, will be ship,
 >>>> by
 >>>> the end of the week.
 >>>> 4.The other equipments in back order, the PBS 1500 has a problem with
 >>>> the
 >>>> cutters, they don't punch clean; I didn't want to send them to you like
 >>>> this, the PBS 3000 will be deliver to us next week and after clear
 >>>> customs
 >>>> I
 >>>> will ship to you.
 >>>> Best regards:
 >>>>
 >>>>
 >>>>
 >>>> Jack Feldman
 >>>> Founder
 >>>>
 >>>> 888-972-4004

>>> 954-771-0028 (phone)
 >>> 954-771-0034 (fax)
 >>> jack.f@rollabind.com
 >>> www.rollabind.com

>>> -----Original Message-----

>>> From: Hans de Wit [mailto:pc@printer.ca]
 >>> Sent: Tuesday, January 15, 2008 7:11 PM
 >>> To: jack.f@rollabind.com
 >>> Subject: Re: Flights to Canada

>>> February is fine. And yes you had tentatively booked Jan 15th. But you
 >>> did
 >>> not confirm and/or advise that there was a change.

>>> Yes I got the shipment -
 >>> 1 - it was overweight - was about 50-60lbs.
 >>> 2 - Bags of discs were loosely thrown in and about half of them burst
 >>> making
 >>> it a carton of mixed disks that we have to now sort.
 >>> 3 - As before there are NO itemized packing slips.
 >>> 4 - The invoice does NOT reflect the actual shipment hence I paid duty
 >>> and
 >>> GST on an inaccurate amount.

>>> 5 - Can you ensure that any future custom invoices actually match the
 >>> product shipped and an itemized packing slip that our receiving
 >>> department
 >>> can actually check off would be really nice. They tend to bitch back
 >>> there
 >>> when I ask them to write it out themselves. Also nothing to check
 >>> against
 >>> doesn't help to check if something is missing.

>>> As requested before - please advise on the following
 >>> - One of my last emails linked to a photograph showing you the different
 >>> shades of green. Have received no reply or comment
 >>> - You have also not replied as to the status of the 2 equipment items.
 >>> - Lots of stuff is also still on backorder. Still no detailed delivery
 >>> schedule as requested
 >>> - Are these replies forthcoming - or do we just don't know?

>>> Thanks
 >>> Hans

>>> ----- Original Message -----

>>> From: <jack.f@rollabind.com>
 >>> To: "Hans de Wit" <pc@printer.ca>
 >>> Sent: Tuesday, January 15, 2008 6:25 PM
 >>> Subject: Re: Flights to Canada

>>>> Dear Hans
 >>>> I was in a meeting almost all day long
 >>>> Sorry for not response before.
 >>>> I don't think that we define the appointment. My intention is to see
 >>>> you
 >>>> soon. Is February good for you?
 >>>> Did you get the new shipment?
 >>>> Best regards
 >>>> Jack

>>>> Sent from my Verizon Wireless BlackBerry

>>>> -----Original Message-----

>>>> From: "Hans de Wit" <pc@printer.ca>
 >>>> Date: Tue, 15 Jan 2008 15:10:20
 >>>> To: "Jack Feldman" <jack.f@rollabind.com>
 >>>> Subject: Re: Flights to Canada

>>>> Assume this is on your blackberry

>>>> The 15th is almost over, and I won't wait any longer for lunch. I

>>>> assume

>>>> that your trip was cancelled. Or are you just late.

>>>>

>>>> Thanks

>>>> Hans

>>>>

>>>> ----- Original Message -----

>>>> From: Jack

>>>> Feldman <<mailto:jack.f@rollabind.com>>

>>>> To: 'Hans de Wit' <<mailto:pc@printer.ca>>

>>>> Sent: Thursday, December 13, 2007 2:47 PM

>>>> Subject: RE: Flights to Canada

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>>>> Thank you for the information.

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>>>> Jack Feldman

>>>> Founder

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>>>> 888-972-4004

>>>> 954-771-0028 (phone)

>>>> 954-771-0034 (fax)

>>>> <<mailto:jack.f@rollabind.com>> jack.f@rollabind.com

>>>> <<http://www.rollabind.com>> www.rollabind.com

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>>>> From: Hans de Wit [<mailto:pc@printer.ca>]

>>>> Sent: Thursday, December 13, 2007 10:50 AM

>>>> To: jack.f@rollabind.com

>>>> Subject: Flights to Canada

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>>>> As we are in the Niagara Wine belt of Ontario, you may find it easier

>>>> and

>>>> cheaper to fly into Buffalo. It is actually closer than Toronto, but

>>>> you

>>>> may have some wait at the border crossing into Canada.

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>>>> FIY

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>>>> Hans

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